

Corporate Plan Performance July to September 2019

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Performance Summary

This is the summary position for our Corporate Plan in Quarter 2 (July to September 2019). The measures evaluation for each priority has been determined through the performance management framework that we have in place. The projects evaluation has been determined by the status of our projects.

Housing: Everyone is supported to live in homes that meet their needs

Measures: Good

Projects: Acceptable

Connected Communities: Communities are connected and have access to goods and services locally, online and through good transport links

Measures: Acceptable

Projects: Acceptable

Resilient Communities: The council works with people and communities to build independence and resilience

Measures: Acceptable

Projects: Good

Environment: Attractive and protected, supporting well-being and economic prosperity

Measures: Good

Projects: Excellent

Young People: A place where younger people will want to live and work and have the skills to do so

Measures: Priority for improvement

Projects: Good

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Housing: Everyone is supported to live in homes that meet their needs

Measures: Good

Projects: Acceptable

Corporate Plan Performance Framework: Measures Update

- As at the end of September 2019 there were 1160 people registered on the SARTH waiting list. The list is fluid and changes daily, however, the quarterly figures throughout 2018 to 2019 remain within the excellence threshold.
- We have seen 10 people with specialist housing needs being successfully supported into long term housing during 2018 to 2019. This is an improvement on previous years.

Young People and Housing Board: Project Update

Extra Care Housing

The Denbigh Extra Care Housing Project continues to progress well and remains on target. It is reported that the contractor is performing well on site, is well resourced, and that the community benefits are good. Grwp Cynefin's housing manager attended the Denbigh and Flint show and had the opportunity to speak to councillors and local residents during the day about the scheme and raise awareness with potential applicants.

The Ruthin Extra Care Housing Project delivery confidence remains high despite timescale slippage. The pre-planning consultation started on the 17th of September 2019 with Public Consultation Events held at Llys Awelon. The consultation will close on the 17th of October 2019 and Grwp Cynefin will then submit a planning application.

Additional Council Housing

Since the last report, prospective tenants have viewed the apartments that have been provided through the renovation and conversion of the former house in multiple occupation at 40 Brighton Road, Rhyl. A Planning application for the development of 22 Passivhaus homes on land above Tan y Sgubor in Denbigh has also been submitted.

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Affordable Housing

Achieving delivery of an additional 260 affordable homes is currently on target and delivery confidence will improve as work continues to progress on a number of significant schemes. Since April 2019, 17 additional affordable homes have been provided. Denbighshire has also been awarded additional Welsh Government funding, which will enable more new schemes to be brought forward.

Empty Homes

Between July to September, 69 properties have been brought back in use. Dialogue has also been set up with 220 empty property owners, with 36 requesting advice for financial assistance, and VAT reduction letters being issued for 10 of those properties. Following the establishment of the sub-group to explore 52 long term empty properties, it can be reported that all these properties have now been visited and assessed. A meeting has been arranged early November to review which properties are to be targeted going forward. There is continued promotion of the Empty Homes plan on social media. Between July and September, social media has had a reach of 11533, which encouraged engagement from 1090.

Affordable Housing for Young People

A Strategic Housing and Homelessness Group was re-established in July 2019 in order to consider the key issues faced within Denbighshire relating to housing and homelessness. As part of this group, a strategic action plan is currently in development to tackle these issues, which include the concerns raised around affordable housing for young people. A revised action plan and highlight report will be provided to the Programme Board in November in response to the concerns raised at the tranche review in April 2019.

Annual or Biennial Measures

Measure	2017 to 2018	2018 to 2019	Status
The percentage of residents reporting they felt satisfied with the availability of housing in their area (Residents Survey)	Does not apply	42	Priority for improvement
The percentage of residents reporting they are satisfied with the standard of housing in their area (Residents Survey)	Does not apply	52	Acceptable

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Measure	2017 to 2018	2018 to 2019	Status
The number of people who were on the Complex Disabilities Specialist Housing Needs Register for whom supported housing has been secured (Annual)	7	10	Excellent
The additional supply of Council Houses provided	Does not apply	Does not apply	Does not apply
Number of additional Extra Care Homes supported by DCC	Does not apply	Does not apply	Does not apply
Number of additional homes provided in Denbighshire	196	124	Priority for improvement
Number of empty properties brought back into use (old definition)	151	181	Excellent
The number of private sector homes improved in standard and quality due to intervention from the Council	Does not apply	819	Good
The additional supply of affordable housing, including social housing, provided during the year	63	23	Priority for improvement

Quarterly or Biannual Measures

Measure	Quarter 2 2018 to 2019	Quarter 3 2018 to 2019	Quarter 4 2018 to 2019	Quarter 1 2019 to 2020	Quarter 2 2019 to 2020	Status
Number of people on SARTH waiting list	1169	1182	1148	1148	1160	Excellent

Project Progress

The following projects are on target:

- Denbigh extra care housing

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- Additional council housing
- Additional affordable homes
- 500 empty properties back into use

The following project is experiencing obstacles:

- Ruthin extra care housing

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Connected Communities: Communities are connected and have access to goods and services locally, online and through good transport links

Measures: Acceptable

Projects: Acceptable

Corporate Plan Performance Framework: Measures Update

- As at the end of September, Denbighshire had 91.3% coverage of superfast broadband (>30mbps); an increase of 0.1% since June. When we compare our coverage against coverage in all other 650 constituencies in the UK, we find that our rank generally worsens. This means our coverage compares unfavourably to that of the rest of the UK. By the end of quarter 2, Vale of Clwyd slipped further from a rank of 422 to 436, Clwyd South from 541 to 547, and Clwyd West from 581 to 587.
- As at the end of September, 6.54% of premises in Denbighshire had Broadband of 10 Mbps or below, a small reduction of 0.3% since June. At this stage, our ambition was to have 4% of premises, as a minimum, with broadband of 10 Mbps or below.
- 47.46% of all A and B roads in Denbighshire had mobile 4G signal, from all four network operators, as at May 2019. Our ambition at this stage was to have 60% availability as a minimum. Workstreams to address poor 4G signal have been closed by the project, as outlined in the project update below.
- Internet use is improving although the pace of improvement has slowed. 87.7% of people are estimated to have used the internet within the last three months, as at May 2019, compared to 86.8% in the previous year.
- 100% of the 164 category 1 defects for damaged roads and pavements were made safe within the target time of seven days during July to September.

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- There has been no movement this quarter in terms of the percentage of transactions undertaken via the web, compared to the total number of transactions undertaken using all access channels. 38% of transactions took place online, which means the majority of transactions took place over the telephone or face to face.

Communities and Environment Board: Project Update

Travel to work, education and services

Research to establish the travel barriers to key employment sites has been commissioned collaboratively across North Wales. Glyndwr University have been appointed and the contract will commence from October 2019. The research will help us understand the nature and extent of travel barriers and the potential solutions that could ease problems. A project team is established and a business case will be presented for Programme Board approval in April 2020.

Superfast broadband and mobile networks

In excess of 80 properties have been registered on Openreach as part of efforts to improve infrastructure in areas that are unlikely to be prioritised for superfast rollout. Unfortunately, due to high costs and low confidence that broadband speeds will be consistently improved, we have closed the workstream focussed on delivering fibre to the cabinet connections. However, positively, Cadwyn Clwyd has agreed to host a full time support officer role to support Denbighshire residents with connectivity issues. This role will be funded within the project's existing budget.

Workstreams to extend and improve 4G coverage have been closed. We have mapped public assets that fall in areas of poor or no coverage to explore the potential for using those assets to enhance network coverage. We have ensured that our planning policy does not look unfavourably on proposals to install masts. Finally, we have agreed one point of contact within the council to improve engagement with Welsh Government and providers. The Project Board agreed that these work streams should be closed following agreement that nothing further could be done to influence further improvements in 4G coverage. However, the availability of 4G on roads remains a Priority for improvement.

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Access to information and services

New webpage templates are largely in place and delivery of the new website has now commenced. Accessibility training has taken place, alongside web testing and user trials. Delivery confidence remains high, but the budget has limited flexibility to deal with changes or additional requests.

Digital exclusion

A business case will be presented for Board approval in October 2019. The business case advocates a range of work streams that aim to improve staff and volunteer digital inclusion skills; review the Council's IT, software and services to ensure they are digitally inclusive; connect children and young people in schools with their local community as part of a Digital Heroes scheme; and to assess where targeted support may be needed to improve digital skills. The business case advocates a focus on housing, library, social services and schools.

Infrastructure for events

The first Project Board meeting took place on 8th of July, at which workstream leads and political membership was agreed. A forward work plan for the project is in place and is framed around key decision points; most of which will be required between October 2019 and May 2020. A second project board meeting took place on the 26th of September to formulate a communications plan and to inform the risk register. Procurement of market research to test promoter engagement will commence in quarter 3.

Annual or Biennial Measures

Measure	2017 to 2018	2018 to 2019	Status
The percentage of principle A roads that are in overall poor condition	2.7	3.4	Acceptable
The percentage of non-principal/classified B roads that are in overall poor condition	5.1	4.7	Priority for improvement

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Measure	2017 to 2018	2018 to 2019	Status
The percentage of non-principal/classified C roads that are in overall poor condition	10.2	8.2	Good
The percentage of adults (aged 16 or over) who have used the internet within the last 3 months (Conwy and Denbighshire)	86.8	87.7	Acceptable
Percentage of Lower Super Output Areas (LSOAs) in Denbighshire in the 10% most deprived in Wales in terms of Access to Services (Wales Index of Multiple Deprivation - WIMD)	14	Data pending	Does not apply

Quarterly or Biannual Measures

Measure	Quarter 2 2018 to 2019	Quarter 3 2018 to 2019	Quarter 4 2018 to 2019	Quarter 1 2019 to 2020	Quarter 2 2019 to 2020	Status
The percentage of transactions undertaken via the web, compared to the total number of transactions undertaken using all access channels	29.12	33.16	No data	38	38	Does not apply
The percentage of Superfast Coverage in Denbighshire (>30 Mbps)	90.5	90.8	91.1	91.2	91.3	Acceptable
The percentage of premises with Broadband of 10 Mbps or below	7.1	6.7	6.6	6.57	6.54	Priority for improvement
The percentage of mobile 4G road signal (all operators)	33.65	43.08	48.08	49.59	47.46	Priority for improvement

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Percentage of damaged roads and pavements made safe within target time (CAT1 - Category 1 defects dealt within timescale)	98.11	98.3	97.5	97.69	100	Excellent
6 monthly Road Condition Score for around 75% of the remaining network (some C roads and almost all unclassified roads)	Does not apply	379974	Does not apply	Data pending	Does not apply	Does not apply

Project Progress

The following projects are on target:

- Superfast broadband and mobile networks
- Infrastructure for events
- Access to information and services

The following projects are at the business case stage:

- Travel to work, education and services
- Digital exclusion

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Resilient Communities: The council works with people and communities to build independence and resilience

Measures: Acceptable

Projects: Good

Corporate Plan Performance Framework: Measures Update

- Year to date figures reported by North Wales Police for domestic abuse show that there were 231 repeat victims, which is a 17.9% increase from 196 for the same period last year. Despite increases in the overall level of domestic abuse in Conwy and Denbighshire, there has been a period of stabilisation in the number of victims identified in Conwy, but a larger increase can be seen in Denbighshire since the start of 2019 to 2020. As a whole North Wales has seen a -0.9% decrease in repeat victims of domestic abuse in 2019 to 2020.
- There has been a decrease of -32.1% in repeat offenders of domestic abuse registered for the first six months of 2019 to 2020. Figures have reduced from 53 individuals the same time last year, to 36 people for this financial year to date. The overall picture for North Wales shows repeat offenders of domestic abuse has decreased by -22.3%.
- An update has been provided on the number of live resources on the Dewis Cymru Platform for Denbighshire and we can see that the number of resources has declined slightly since the start of the financial year. We currently have 459 on the platform, down from 482 at the end of 2018 to 2019. The Council does not control Dewis Cymru resources, but does, however, encourage all services and service users to look to this for community information. There are 2,547 resources on Dewis for North Wales, and 10,623 nationally.
- The average length of time adults (aged 65 or over) are supported in residential care homes for the year decreased from 1,026 last quarter to 1,008 (-2%). Although this is high in relation to the Wales average (800), it is understood that

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Denbighshire has a high average age population. Our agreed target for the financial year is to remain below 1,200.

- The number of assessments of need for support for carers undertaken during the year (cumulative) has dropped from 91 this time last year, to 36 for quarter two. This is a drop of 55 assessments (-60.43%). There are two reasons for this reduction. Firstly, people are having more joint assessments, and an issue on the Paris system then shows we are under-recording assessments. This is a national picture, with other local authorities obtaining similar results and considering the 'What Matters' conversations inconsistently. The Welsh Government is looking at a new measure for carer assessments and outcomes for next year, which will be implemented across Wales to offer more clarity. Secondly, the reduction reflects the success of signposting carers to third sector and community well-being services so that they are more able to find solutions for their own health and well-being, and no longer needing formal assessments from the council.

Communities and Environment Board: Project Update

Involvement in shaping and improving services

The spend profile for the first year will not be achieved due to the late start of the project and the required tendering process. Approximately £23k will be rolled over into the first part of the next financial year as agreed at the Programme Board. Work has been completed on the engagement portal and it has started to be used. Internal communications have focussed on targeted staff who are now trained to use the portal. A mapping exercise is being undertaken to identify the reach and gaps for our existing customer engagement groups. The Ember customer dashboard costs have been covered until September 2019 and the survey continues with customer insights being used to inform service design. The specification document has been written for the tender to undertake engagement survey work.

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Supporting Carers

The Supporting Carers Project Team met most recently on the 30th of August. Both adult and children's plans are standard agenda items. The Carers Commissioner is continuing to liaise with team members from all key business areas and work is continuing to agree a monitoring outcome framework, to demonstrate that the project is having an impact and making a meaningful difference to the lives of local carers. There are, however, delays in having the Children's Action Plan updated.

Community Resource Teams

The project is on target with all relevant stakeholders engaging in technical groups.

Highlighted activity in this period includes:

- Surveys completed on identified building for Prestatyn Community Resource Team.
- Tender process closed and at evaluation stage for Denbigh Community Resource Team essential work.
- Rhyl Community Resource Team carried out a pause and review records have now been mapped on ARCGIS, which will allow for better data analysis as the project progresses.

Community Planning, Windfarms

The Brenig Windfarm Fund was launched by Cadwyn Clwyd on the 16th of September 2019, with the 11th of November announced as the first deadline for applications. The Panel is due to meet during the week commencing November 25th to access the applications received.

Partnership working with Cadwyn Clwyd has allowed for communications and press releases regarding the Brenig Fund launch to be co-ordinated. Reference to the support on offer from this project was agreed and included by Cadwyn Clwyd in all communications (including a press release picked up by the Daily Post and Leader), the fund's website and within the grant documentation (e.g. grant guidelines).

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The joint promotion of this project has achieved a wide reach so far, initiating interest and enquiries from several community groups who were previously unaware of the council's community development offer.

Drop-in Brenig Fund advice sessions have been arranged by Cadwyn Clwyd on the 25th of September and the 16th of October in the Llyn Brenig Visitor Centre. Cadwyn Clwyd have welcomed these sessions to be delivered collaboratively with the Community Development Officer appointed through this project, providing a robust offer of support to groups interested in applying for funds.

The Clocaenog Windfarm Community Investment Fund is still on schedule and regular correspondence with Innogy maintained. An announcement regarding the fund administrator and area of benefit is expected during early November.

Dementia Friendly Council

A project manager has been assigned to lead on the 'Working towards becoming a Dementia Friendly Council' project. A Business Case and Well-being Impact Assessment will be presented to the Programme Board in December 2019.

Annual or Biennial Measures

Measure	2017 to 2018	2018 to 2019	Status
The percentage of people reporting they have received the right information or advice when they needed it	81.7	88	Acceptable
The percentage of carers reporting they feel supported to continue in their caring role	56.5	55	Priority for improvement
The percentage of people reporting that they know who to contact about their care and support	86.7	84	Acceptable
The percentage of people who agree "my local area is a place where people will pull together to improve the local area" (every two years)	Does not apply	59	Acceptable

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Measure	2017 to 2018	2018 to 2019	Status
The percentage of people who feel able to influence decisions affecting their local area (every two years)	Does not apply	27	Priority for improvement

Quarterly or Biannual Measures

Measure	Quarter 2 2018 to 2019	Quarter 3 2018 to 2019	Quarter 4 2018 to 2019	Quarter 1 2019 to 2020	Quarter 2 2019 to 2020	Status
The cumulative (year to date) number of repeat victims of Domestic Abuse including non-crime occurrences (3 or more in 12 months, measured as year to date)	Does not apply	Does not apply	Does not apply	110	231	Does not apply
The cumulative (year to date) number of repeat offenders of Domestic Abuse (3 or more in 12 months)	Does not apply	Does not apply	Does not apply	14	36	Does not apply
The number of live resources on the Dewis Cymru Platform	441	517	508	482	459	Priority for improvement
The number of assessments of need for support for carers undertaken during the year	91	144	234	11	36	Does not apply
The average length of time adults (aged 65 or	1071	1026	993	1021	1008	Priority for improvement

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over) are supported in residential care homes						
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Progress on projects

The following projects are all on target for completion:

- Involvement in shaping and improving services
- Supporting carers
- Community Resource Teams
- Community planning, windfarms

The following projects are at the business case stage:

- Act to reduce domestic abuse

The following projects are at the project brief stage:

- Accessible information that supports independence and resilience

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Environment: Attractive and protected, supporting well-being and economic prosperity

Measures: Good

Projects: Excellent

Corporate Plan Performance Framework: Measures Update

- The council's target of reducing carbon emissions from its own buildings and vehicles by 15% by 2022 has already seen a 13% reduction from our 2016 baseline. The Council declared a climate emergency in July and is now looking at ways to become net carbon zero by 2030.

Communities and Environment Board: Project Update

Trees

The PLANT Project is currently on target for delivery with the next planting period now due to commence. A new project has been approved to maintain, enhance, protect and preserve Denbighshire's living assets for future generations. This project will develop the Council's tree asset to improve its benefits to people's health and well-being and for increasing biodiversity, both Corporate Plan aspirations.

Flooding

The East Rhyl Coastal Defence Scheme project continues to progress well and remains on target. Progress within this reporting period saw the scheme being approved by Council on the 10th of September, 2019.

Improving Biodiversity

This project remains on target. Highlighted activity in this period includes:

- Each of the adder sites and latest sighting records have now been mapped on ARCGIS, which will allow for better data analysis as the project progresses.

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- The prospects for Denbighshire's sand lizards in 2020 appears promising. Data collection and analysis is currently underway and an initial draft of the 'Sand Lizard Monitoring and Management North East Wales Report 2019' is being prepared for the next National Sand Lizard Meeting.
- The North Wales Dormouse Project hosted a training day in September 2019, which included dormouse ecology and law; dormouse survey techniques, sites included and local context, recording and data entry, and a practical site visit and survey.
- Conservation and volunteering guest lectures are continuing at Glyndwr University. This has seen an increase in the number of students applying for dissertation projects and volunteering opportunities.
- The seeds harvested from the roadside nature reserve are being prepared for sowing by November. Current wildflower areas, potential wildflower areas and Bee Friendly sites from across Denbighshire have also now been mapped.

Nature Corridor (ENRaW Project):

A new project to create a green / blue corridor linking and improving natural resources across the three counties of Denbighshire, Flintshire and Conwy is now due to be launched following the funding award of the Welsh Government grant.

Annual or Biennial Measures

Measure	2017 to 2018	2018 to 2019	Status
Percentage reduction - from a 31/03/17 baseline – in carbon emissions (tonnes) from Council assets	Does not apply	13	Excellent
STEAM - Total Economic Impact of Tourism (£ million)	490.35	509.01	Excellent
% of existing and acquired Council housing stock (1st April 2017 baseline) achieving an EPC (Energy) rating of C or above	28	33	Priority for improvement

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Measure	2017 to 2018	2018 to 2019	Status
No. of trees planted to increase canopy cover in Rhyl and Denbigh	3000	5800	Excellent
No. of properties with reduced risk of flooding (1,000s)	Does not apply	Does not apply	Does not apply
How satisfied are people with their local open spaces? - Countryside	Does not apply	87	Excellent
How satisfied are people with their local open spaces? - Beaches	Does not apply	70	Good
How satisfied are people with their local open spaces? - Parks	Does not apply	64	Good

Quarterly or Biannual Measures

Measure	Quarter 2 2018 to 2019	Quarter 3 2018 to 2019	Quarter 4 2018 to 2019	Quarter 1 2019 to 2020	Quarter 2 2019 to 2020	Status
% of all new build council housing achieving an EPC (Energy) rating of A	Does not apply	Does not apply	Does not apply	Does not apply	Does not apply	Does not apply

Progress on projects

The following projects are on target:

- East Rhyl coastal defence
- Urban tree planting
- Improving biodiversity

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- Reducing carbon emissions from council assets
- Improving energy efficiency in council houses
- Protect and enhance Denbighshire's 'living assets'

The following projects are at the business case stage:

- Reduce the council's use of plastics

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Young People: A place where younger people will want to live and work and have the skills to do so

Measures: Priority for improvement

Projects: Good

Corporate Plan Performance Framework: Measures Update

- The council did develop in its Corporate Plan performance framework a measure around the number of young volunteers participating in opportunities provided by the council. However, data for this measure from our volunteer system, Kinetic, has been inconsistent, and not a true reflection of the good offer that the council has available. The council's Volunteer Network has now agreed to move away from Kinetic in favour of a simpler process that will focus on advertising the right opportunities to the right people. The Head of Service for Business Improvement and Modernisation has been tasked to take this work forward by the Senior Leadership Team.
- Accepting changes to the national publishing of assessment results, we have developed a new attainment measure that locally focuses on the percentage of pupils achieving the level 2+ threshold (inclusive of core subjects) or vocational equivalents, determined on the basis of performance at the end of Key Stage 2 and additional learning need. A paper on this has been prepared for the Young People and Housing Board to consider at its meeting on November 27. This item was originally going to be discussed on September 25th, but the meeting was cancelled. If approved in November, reporting on this measure will start in quarter 3 once data has been validated.
- The work related benefits claimant count for 18-24 year olds has continued to increase, sitting at 6.3% as at the end of quarter 2. This is 1.7% behind the Welsh average.

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Communities and Environment Board: Project Update

Modernising Education Programme

The progress of the programme remains positive with the Band A element nearing completion. Christ the Word opened in September 2019, despite issues with Gaia Technologies, the main ICT provider, going into administration. These issues are being worked through by the council's own ICT service. Works on Phase 2, the demolition of the old buildings and landscaping, have also started.

Delays with the opening of Ysgol Llanfair continue as a consequence of an easement issue; however, the works have now been scheduled with Welsh Water.

The design stage of the new Welsh Language Development Centre is progressing well, though there have been some delays with the parking elements of the scheme due to concerns raised by residents. Due to the funding requirement to complete this project by the end of March 2020, enquiries are currently being made in terms of the possibility of splitting the tender into 2 parts; the Centre itself and the parking provision. This proposal would ensure that the development of the centre itself can be progressed while the planning process is being undertaken for the car park. If this methodology is not acceptable then the project may be at risk of losing the funding from Welsh Government.

School Nutrition Project

As of September, we now have a School Nutrition Coordinator in post supporting the work of this project. We had hoped to take ten schools through the 'Come and Cook' training over the next year, but we have already started the training for nine of them, well above expectations. The School Nutrition Coordinator is also developing resources for the schools to use, and a bid for new cooking equipment has been submitted for those schools going through the programme. The project has also been featured on the County Conversation portal this month to ask residents for their views.

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Supporting Parents in Denbighshire

A project group has held its first meeting and agreed a constructive way to take this project forward, addressing both funding and capacity issues. An updated business case is being developed for the Programme Board's consideration at its meeting in November.

Techzone

The decision has been made to withdraw this project from the reserve list for the European Regional Development Fund because there is a requirement for projects to be 'shovel ready' and have the ability to spend quickly, because of Brexit. This is not the case with the TechZone. The project will, however, be kept live to see whether there are any future funding opportunities through the Growth Deal.

Young Person Employment Bursary

Despite concerns regarding the slow take up of the bursary, it is achieving its estimated outputs at less cost than originally anticipated. We expected to help between 10 to 40 individuals with an initial budget of £20k. However, the bursary is currently supporting its tenth applicant and have only allocated half its budget, which may potentially allow us to assist more individuals. The Bursary has been featured on the County Conversation portal this month to ask residents for their views on the project.

PASS (Pupil Attitude to Self and School)

A new contract has now been signed with the provider and a strong training offer is being rolled out to schools to enable them to make better use of their pupil, cohort and school level data. We are also working with the provider to develop a new way of reporting cluster level data. This has been achieved at no additional cost to the project.

Working Start

Working Start is progressing well with its paid placement offer, which is receiving positive feedback from stakeholders. The project is now looking to develop its unpaid placement offer. Working Start has also been featured on the County Conversation portal this month to ask residents for their views on the project.

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Annual or Biennial Measures

Measure	2017 to 2018	2018 to 2019	Status
Percentage of pupil attendance in primary schools	94.9	94.5	Priority for improvement
Percentage of pupil attendance in secondary schools	93.7	93.5	Priority for improvement
The percentage of children aged 4-5 years who are a healthy weight or underweight (reported one year in arrears)	70.4	67.7	Priority for improvement
The percentage of Yr11 pupils who achieved KS4 Welsh Baccalaureate Skills Challenge Certificate at National Level (Level 2)	72.5	65.1	Priority for improvement
The percentage of children achieving 5 GCSEs A*-C (Level 2, Key Stage 4), including English or Welsh (1st language) and Maths, by the end of secondary school, against the percentage that achieved the expected standard at the end of primary school (Level 4, Key Stage 2)	50	47.5	Priority for improvement
The percentage of residents that are satisfied that there are job opportunities for young people at the start of their career	Does not apply	19	Priority for improvement
The percentage of residents that are satisfied that there are opportunities for young people to develop their skills	Does not apply	28	Priority for improvement
The percentage of residents that are satisfied that there are leisure opportunities that appeal to young people	Does not apply	50	Acceptable
The number of schools providing education through suitability and condition categories C and D	36	34	Priority for improvement

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Quarterly or Biannual Measures

Measure	Quarter 2 2018 to 2019	Quarter 3 2018 to 2019	Quarter 4 2018 to 2019	Quarter 1 2019 to 2020	Quarter 2 2019 to 2020	Status
Percentage of the population aged 18 to 24 claiming Job Seekers Allowance	4.3	5	5.8	6.1	6.3	Priority for improvement
The percentage of pupils (using Pupil Attitudes to Self and School - PASS) who respond positively against pupils' feelings about school	85.6	Does not apply	85.9	Does not apply	81.7	Good

Project Progress

The following projects are on target:

- Working Denbighshire Ready for Work
- The Denbighshire Working Start Scheme
- Entrepreneur space, Rhyl
- Pupil Attitude to Self and School Survey
- School Nutrition Project

The following projects are experiencing obstacles:

- Young person employment bursary
- Techzone
- Modernising Education Programme

Corporate Plan Performance July to September 2019

- Welsh Language Centre

The following projects are at the business case stage:

- Supporting parents